



# Virtual Chief Information Officer

Strategic management and implementation  
of information and computer technologies.



## SUNWIRE - YOUR TRUSTED STRATEGIC IT PARTNER.

At Sunwire, our Virtual CIO service provides strategic IT leadership to ensure your organization's technology aligns with its business objectives.

Our vCIO service covers everything from governance and compliance to cybersecurity, helping you stay ahead in an evolving digital landscape.

## Critical Offerings

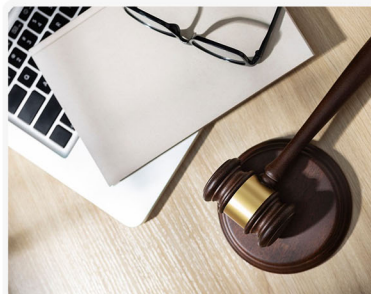
Keeping your organization aligned with industry best practices.



### Annual Planning Session

We hold a minimum of one annual planning session to discuss critical aspects like:

- IT budget planning and forecasts
- Uptime tracking for systems and networks
- Risk mitigation strategies



### Governance and Compliance

Our vCIO ensures your organization is aligned with necessary IT policies and regulations, such as:

- PIPEDA, CASL, Cybersecurity, AODA, AIDA
- Compliance with standards like SOC and ISO
- Audits and action plans for resolving non-conformances



### Human Firewall Training

Strengthen your defenses with organization-wide training on cybersecurity, ensuring that your team is equipped to tackle both online and offline threats.

We assist in creating a training budget and measuring improvement over time.

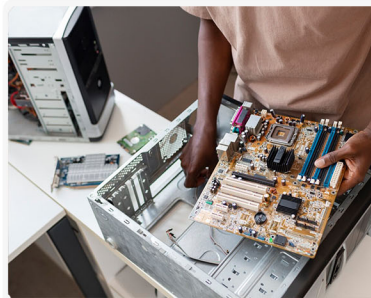
# Critical Offerings

Keeping your organization aligned with industry best practices.



## Budget Planning and Recommendations

We help you prepare your IT budget for each cycle, anticipating expenditures and reducing unexpected costs.



## Strategic IT Asset Planning

We support the long-term management of your IT infrastructure, including hardware, software, and systems lifecycles, to ensure alignment with your organizational goals.



## Uptime Tracking

We monitor endpoint and network uptime, providing reporting to ensure your systems meet your business needs.



## Cybersecurity Risk Prevention and Protection

Our vCISO service includes robust cybersecurity management.



## Help Desk Support

We ensure timely and effective Help Desk support tailored to your organization's requirements, keeping your operations running smoothly.



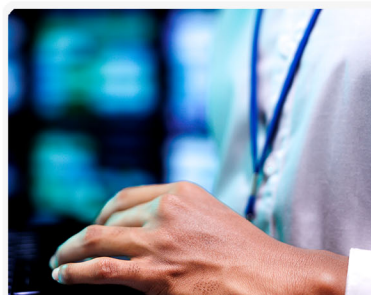
## Disaster Recovery and Backups

We help craft a disaster recovery plan and implement a comprehensive backup strategy, regularly testing to guarantee readiness.



## Change Management

We work closely with your team to manage changes that maintain high system availability, ensuring minimal disruption to your operations.



## Technology Roadmap Development

We develop detailed technology roadmaps to guide the strategic deployment of IT resources, enabling you to focus on long-term success.